

STAYING INFORMED COVID-19 PANDEMIC



Bulletin no. CO-008-FAMILIES

March 16, 2020

5:30 p.m.

New details

FAMILIES WHO DO LAUNDRY FOR RESIDENTS

We know that several families do laundry for their loved ones. After confirmation from public health, the following measures have been put in place for these families.

You can come to the centre between 9 a.m. and 11 a.m. or between 1 p.m. and 2 p.m. to drop off or pick up laundry bags for your loved ones. However, you must inform the reception before you arrive so that we have time to make arrangements. Please make sure that the resident's name is clearly identified on the bags.

During these exchanges, you will unfortunately not have access to the unit or to any part of the centre. You will deal directly with reception.

NATURAL CAREGIVERS AND VOLUNTEERS

Following up on the Québec government's press conference at 2 p.m., we wish to inform you again of our protective measures for our residents, namely, visits by all family members and volunteers are prohibited and we are asking for your cooperation. This decision is in keeping with the measures issued to us by our various partners in the health network, including the CISSSs, and was made to ensure the safety of our residents and staff.

EVERYONE HAS A ROLE TO PLAY

Each and every team has been enlisted to ensure that all care and services are provided and to help with assistance care in all of our centres. Rest assured that we are taking all the necessary measures to respond to the needs of your loved ones.

VIRTUAL VISITS

During this difficult time, we thought that spending virtual moments with your loved one could help to ease this necessary distancing. For those who would like to use this service, please contact the person in charge of recreational activities at your centre in order to set up a virtual meeting with your loved ones. Below is the contact information for your centre:

CHSLD Heather: loisirs.rawdon@groupe-sante-arbec.com

CHSLD des Moulins: loisirs.terrebonne@groupe-sante-arbec.com

CHSLD Émile McDuff: loisirs.repentigny@groupe-sante-arbec.com

CHSLD Louise-Faubert: loisirs.st-jerome@groupe-sante-arbec.com

CHSLD Michèle-Bohec: loisirs.blainville@groupe-sante-arbec.com

CHSLD Marguerite-Rocheleau: loisirs.sthubert@groupe-sante-arbec.com

We hope that this information answers your questions. Please continue to watch for messages that will be posted simultaneously on Facebook, LinkedIn and our websites.