program to reduce your accommodation costs based on your monthly income, according to certain conditions. For information about this program, please visit:

https://www.ramq.gouv.qc.ca/en/ citizens/aid-programs/ accommodation-a-public-facility

It is your responsibility to complete all the steps involved in the application for exemption, otherwise the RAMQ may issue a refusal due to missing documents, and the full accommodation costs will be charged.

### SUPPORT AND ASSISTANCE

We offer the services of a liaison officer to support you with the administrative procedures involved in the application for exemption. Please contact:

Louise Tremblay Liaison Officer 514-358-0054 louise.tremblay@groupesantearbec.com

# NOTES



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# CHECKLIST FOR FINANCIAL AFFAIRS UPON ADMISSION





Important information for residents and their representative



When you are admitted to a residential and long-term care centre, you must make sure to notify the following organizations, among others, of your change of address:

- Services Canada : 1 800 277-9915
- Canada Revenue Agency : 1 800 959-7383
- Revenu Québec : 1 800 267-6299
- Régie des rentes du Québec : 1 800 463-5185
- Employer Pension
- Employer Groupe Insurance Plan\*\*
- Life insurance
- Banking institution
- Credit card
- Etc.

If a change of address has not been made, it could affect your pension income since you will not receive the slips required to file your income tax return. This will delay the filing of your tax return.

It is important to file a tax return every year, otherwise it could result in a significant loss in your pension income.

A government representative can be appointed to authorize the release of information. You must be capable of granting this authorization and you must provide your signature to attest to it.

**\*\*** If you have an employer group insurance plan, you can take advantage of a clause that entitles you to be reimbursed for part of your moving expenses (check with your insurance plan, if applicable).

### PROTECTIVE SUPERVISION

In case of incapacity, you can refer to the social worker at the facility to determine if protective supervision is necessary.

Protective supervision may be necessary if a resident is incapacitated and does not have a respondent, if there is no collaboration on the part of the family, if financial abuse is an issue, if the family is unable to provide the necessary documents regarding the residents' needs, or any other situation.





### INVOLUNTARY SEPARATION

When spouses live separately against their will, you can choose or choose not to fill out this form: **Statement - Spouses or Common-Iaw Partners Living Apart for Reasons beyond their Control**. This form is used to calculate the Guaranteed Income Supplement to determine what is the most advantageous for the couple .

# EXEMPTION PROGRAM

If your income and liquidity are not sufficient to cover all of your accommodation expenses, the RAMQ's Service de la contribution et de l'aide financière offers a